

# JOHNSON PREMIUM HARDWOOD FLOORS

## WATERFRONT VINYL PLANK FLOORING

### GENERAL WARRANTY

Effective on Purchases Made On/After 11/1/16

- 35 Year Limited Wear
- Lifetime Limited Waterproof
- Lifetime Limited Structural
- Lifetime Limited Pet Proof
- Lifetime Owner Transferrable
- 5 Year Limited Light Commercial

**It is mandatory that the purchaser install the flooring pursuant to Johnson's installation instruction.**

### RESIDENTIAL WARRANTY

1. **35 Year Limited Wear Warranty:** Johnson warrants the vinyl wear layer not to wear through for a period of 35 years. Per industry standards, wear through is defined as complete wear through of the wear layer over at least 5% of the installation. *The following exceptions to the warranty apply:*
  - Surface scratches, loss of gloss, indentations/dents, tears, punctures, scuffs, rolling wheel dents, burns, and staining from petroleum based products are excluded from the wear warranty.
  - Color fading /darkening, or loss of gloss due to exposure to sunlight, wear patterns, or general aging of the floor is excluded from the wear warranty.
  - There is no guarantee that new flooring will match older, previously installed flooring, and there is no guarantee that Waterfront flooring will match, or meet customer expectations to match cabinetry, moldings, stair rails, or any custom stained woodwork.
  - Entryways must be protected with walk off mats.
2. **Lifetime Limited Waterproof:** Waterfront Vinyl plank is warranted to be 100% waterproof and will not be significantly affected by exposure to moisture for interior installations. *The following exceptions to the warranty apply:*

- While the Waterfront is waterproof, it is not a suitable moisture barrier, and other building components such as framing, drywall, trim, or subfloors in the home may be affected if exposed to moisture.
  - Any damage that may result from mildew or mold growth is excluded from the warranty.
3. **Lifetime Limited Structural**: Waterfront is warranted to be free from milling and structural defects for the life of the floor. Note: The installer and/or end user must inspect the floor before installing. Claims will not be honored for a floor installed with a visible defect at the time of installation.
  4. **Lifetime Limited Pet Proof**: Waterfront is warranted to resist stains from domestic pet incidents. Stains should be cleaned up as promptly as possible
  5. **Lifetime Owner Transferrable**: All residential warranties remain in effect with the house, not just the original purchaser of the floor. Warranties are transferrable to future owners.
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## **LIGHT COMMERCIAL WARRANTY**

Typical light commercial installations include, but are not limited to:

1. **Retail Stores**: Entryways, showrooms, break rooms, dressing rooms, cash wrap areas, offices, Hair Salons.
2. **Hospitality**: Hotels and Restaurants: Entryways, lobbies, restaurant floor, guest rooms, meeting rooms, offices.
3. **Office Interiors**
4. **Multi-Family Housing**: Entryways, common areas, housing units, hallways.
5. **Medical/Senior Living**: Waiting rooms, nurse's stations, patient/resident rooms, examination rooms, hallways.

## **LIGHT COMMERCIAL WARRANTY DETAILS**

1. **5 Year Limited Wear Warranty:** Johnson warrants the vinyl wear layer not to wear through for a period of 5 years. Per industry standards, wear through is defined as complete wear through of the wear layer over at least 5% of the installation. *The following exceptions to the warranty apply:*

- Surface scratches, loss of gloss, indentations/dents, tears, punctures, scuffs, rolling wheel dents, burns, and staining from petroleum based products are excluded from the wear warranty.
- Color fading /darkening, or loss of gloss due to exposure to sunlight, wear patterns, or general aging of the floor is excluded from the wear warranty.
- There is no guarantee that new flooring will match older, previously installed flooring, and there is no guarantee that Waterfront flooring will match, or meet customer expectations to match cabinetry, moldings, stair rails, or any custom stained woodwork.
- Entryways must be protected with walk off mats.
- Due to the chemicals used in some hair salons, no stain proof/resistant warranty is implied.

2. **5 year Limited Waterproof:** Waterfront Vinyl plank is warranted to be 100% waterproof and will not be significantly affected by exposure to moisture for interior installations. *The following exceptions to the warranty apply:*

- While the Waterfront is waterproof, it is not a suitable moisture barrier, and other building components such as framing, drywall, trim, or subfloors in the building may be affected if exposed to moisture.
- Any damage that may result from mildew or mold growth is excluded from the warranty.

3. **5 year Limited Structural:** Waterfront is warranted to be free from milling and structural defects for 5 year. Note: The installer and/or end user must inspect the floor before installing. Claims will not be honored for a floor installed with a visible defect at the time of installation.

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*825 SENTOUS AVENUE, CITY OF INDUSTRY, CA 91748 800/910-3047*